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## **Loaner Car Policy**

As advertised, we have a program for a free loaner car. At this time, our loaner car program is through Avis Car Rental.

A+ is pleased to offer loaner cars to our customers who are inconvenienced by major mechanical failure.

### **The qualifications to receive a free loaner car as follows:**

- Loaner cars are for major repair service only. Automatic transmission overhauls and standard transmission overhauls qualify for this service. Clutch service, at this time, is not included in the free loaner car program.
- Approval for a loaner car must come from an authorized A+ representative.
- Approval will only be given after inspection service has been completed and you have authorized the repairs.
- A+ will only allow for the amount of time it takes to complete the repairs. Additional time may be required if you are in need of financing. Some secondary lenders may take up to 5 business days to complete the finance process. Rentals kept beyond the amount of time required for the repair are the customer's responsibility.
- A+ has negotiated a special rate for sub-compact vehicles with AVIS, this is currently what we will be authorizing for our customers. This will be something similar to a Chevrolet Aveo.

Avis will require a valid credit or debit card in which they can place a deposit, usually \$100.00 or less. You will NOT actually be billed this amount, this is just a deposit to verify your identity.

A+ will NOT pay for additional insurance coverage that you may choose to elect or that AVIS may make you carry to qualify for a rental vehicle. Additionally, A+ will not accept financial responsibility for damages or additional charges such as fuel or cleaning. All additional charges are the responsibility of the customer.

**A+ reserves the right to change this policy at any time.**